

*****BOOKINGS NOW BEING TAKEN*****
“Betty’s Place” - Archway Holiday Home at
Nairn Lochloy Holiday Park, East Beach, Nairn, IV12 5DE



After many years of fundraising and thanks to support from EnQuest, other local companies and groups, individuals and families, we were delighted to be able to purchase Betty’s Place in 2017 – a wheelchair accessible holiday home for our service users, residents and families to benefit from.

Betty’s Place is located at the Lochloy Holiday Park in Nairn. Nairn is an attractive seaside town with a great location on the Moray Firth and is one of the driest and sunniest places in Scotland. The town is a popular holiday destination and visitors can enjoy the sandy beaches, riverside walks, boat trips from the harbour, the promenade with fantastic views over the Moray Firth, two championship golf courses nearby and plenty of places to eat and drink nearby. There is a large Sainsbury’s supermarket and a small Co-op nearby as well as a post office, GP surgery and Boots the Chemist. Inverness is only 18 miles away and there are lots of other local attractions nearby such as Loch Ness, Cawdor Castle and Gardens, Urquhart Castle, Fort George to name but a few.

Lochloy Holiday Park is located right on the doorstep of Nairn’s East Beach and right next to the Dunbar Golf Club. There are lots of great facilities on site which are detailed below.

Facilities on site include:

- Reception - open from 9am-6pm every day extended to 7pm on Monday and Friday’s
- Indoor heated swimming pool (with hoist) and sauna
- Restaurant and lounge bar
- Kids clubs
- Crazy golf, Adventure playground
- Entertainment – entertainment passes are provided
- Shop
- Laundry
- Direct access to beach

Betty’s Place

Betty’s Place is a 38ft x 12ft Abi Derwent wheelchair accessible 2017 model holiday home, comprising of 2 bedrooms with 2 x 3ft divan beds in each room, a spacious lounge with a

double pull out sofa bed, dining area with freestanding dining table and chairs, fully equipped kitchen with fridge freezer, microwave, gas hob and oven, a spacious wet room which includes an accessible toilet, sink and wheel-in shower, with a fold down seat, there are hand rails throughout and access is via a sliding door ensuring plenty of space to get in and out.

The holiday home also benefits from:

- Full accessibility throughout with wide sliding internal doors
- Double glazing and central heating
- TV with built in DVD in lounge
- USB sockets in bedrooms and lounge
- Access is via a purpose built, low gradient ramp with decking area and a wide-access, low threshold widened entrance door
- The holiday home is fully equipped with the essential items such as cutlery, crockery, glasses, pots and pans, cooking utensils, a Hoover, ironing board, hairdryer, radio etc.
- Bed linen is provided however you must take your own towels and tea-towels.

Rates

Because of our fundraising activities, we are delighted that we are able to let the holiday home to service users and immediate family members at very low rates – set only to cover the annual running costs. Our rates for 2019 are as follows:

1 week booking - £350

Short breaks (Friday to Monday or Monday to Friday) - £225

The rates are per stay for up to 6 guests and include linen and cleaning charges.

A damage deposit of £50 will also be charged and must be paid along with final balance. This will be returned after your stay providing there have been no losses or damages.

A minimum booking of a week is required during peak times (which will usually be during school holidays) with a maximum length of stay of one week. Maximum length of booking at other times will usually be 2 weeks.

Week bookings will usually be from Saturday to Saturday unless otherwise agreed.

Short break bookings of 3 or 4 nights will also be available during non-peak times.

The holiday home is available to book from 1st March – 30th November. It should be noted that not all on site facilities are open early March and late November – this is determined by the holiday park.

Please remember - the holiday home is for the benefit of Archway service users, residents and immediate family members only. An Archway connection must be defined when booking and the holiday home cannot be booked on someone else's behalf.

Full terms and conditions will be sent to you with your booking confirmation.

Booking Procedure

Bookings must be made via Archway's Admin Office. A booking form must be completed for each booking – this can either be done by:

Telephone: 01224 643327

Email: admin@archway.org.uk

Post: A booking form is attached.

Once your booking is received Archway will contact you to confirm the dates or to offer you alternative dates if your original choice is not available. A non-refundable deposit of £75 (for a week) or £50 (for a short break) is required when dates are agreed and confirmed. Our full terms and conditions will then be sent to you.

The final balance is due 28 days before the booked dates. We will remind you when the balance is due if we haven't received it by the date due. Only when full payment is made will your booking be finalised. We will then send you our Welcome Pack.

Cancellation Procedure

In the unfortunate event that you have to cancel your booking our cancellation procedure is as follows:

1. If you cancel within 28 days of your arrival the deposit and balance is not refundable
2. If you cancel more than 28 days before your arrival your deposit is non-refundable but you will receive the balance back.

Feedback

After each visit we will ask you to complete a short feedback form. This information will be used to inform us of the success or otherwise of Betty's Place which will assist us with future planning and fundraising.

Booking confirmation, correspondence, reminders and information

We will endeavour to send all booking confirmations, reminders and information by email so that we can keep the costs of running the holiday home as low as possible. If no email address is available we will make alternative arrangements to send the paperwork to you.

**BETTY'S PLACE AT LOCHLOY, NAIRN
BOOKING FORM**



Name	
Address	
Email NB – we will endeavour to send all correspondence by email so please provide this if you can	
Telephone/Mobile	
Archway connection	
Dates requested 1 st choice	
2 nd choice	
3 rd choice	

This form should be completed and returned to:

Archway Admin Office
71 Westburn Road
Aberdeen
AB25 2SH
Email: admin@archway.org.uk
Tel: 01224 643327

FOR OFFICE USE ONLY:

Booking confirmed & dates	
Terms and conditions sent	
Deposit due (date and amount)	
Deposit paid (date and amount)	
Remaining balance due (date and amount)	
Reminder sent - date	
Remaining balance paid (date and amount)	
Damage deposit received	
Booking complete – welcome pack sent	
Booking took place - yes / no	
Damage deposit returned Date and amount	
Feedback form sent	